

## Sniper Spy User Guide

<http://www.Sniper-Spy.com>



### Introduction and Requirements

Thank you for choosing SniperSpy for your remote monitoring needs. This page is designed to guide you every step of the way after your software purchase. The minimum system requirements for your local and remote computers are listed below:

#### Minimum System Requirements

Pentium or AMD 433mhz or Better Processor, 64MB RAM  
Windows 95 / 98 / 98SE / ME / XP / 2000 / 2003 / NT / Vista

#### Internet Connection Requirements

Any Standard Dial-up (56k) or High-Speed Internet Connection

#### Basic Setup and Usage

If you are an advanced user, then this section might be enough documentation for you. Each section further describes a different aspect of the SniperSpy setup and usage process.

After ordering SniperSpy you will instantly receive an email containing your registration code and a link to download the module creator. You will first need to create your username and password by registering. After you register you will be able to utilize the module creator program to setup your module.

Run the module creator link from the order email and follow the screens. After the module is created you will deploy the software either remotely or locally. After the software is deployed you will login to your control panel to view results. Click a link in the outline below to learn more about that phase of the process.

### Registering Your Account

After you order you will instantly receive an email containing two things: Your registration code and a link to download the module creator program. You can't create your module until you have your username and password. For this you will need to register your account.

By registering your account you will create your username and password. To register, go to the [Create Account](#) page which is shown below. After you have reached the Create Account page, input data into the following fields.



#### Username/Password

Enter a username / password you wish to use. Up to 60 characters each.

#### Registration Number

Copy and Paste the registration number from your order email.

#### Name/Email Address

Enter your name / email address in case we need to email you updates.

After you have completed all fields, click SUBMIT to create your account. You can then use the module creator to create your module.

## Creating Your Module

Now that you have setup your username and password, you can create your module. This module will be later sent to the remote PC as an email attachment. But first you need to create it.

To get started, go to your order email and there will be a link to download the module creator program. Click the link and install this small program. Once you are inside the module creator your screen will look something like the screen shown in the outline below.

The module creator consists of five screens which you can navigate by clicking BACK or NEXT on the program itself. Follow the five screens (steps) as outlined below. The program also includes instructions on each step.



### Step One: Validate Account

Enter the username & password you created during registration.

### Step Two: Logging Settings

Choose the activities you wish to monitor. In order for keystrokes and web sites to record, you must record windows opened.

### Step Three: Alert Options

Choose whether or not to alert the user & Anti program blocking.

### Step Four: Create Module

Click browse & choose a location and name to save your module.

**Step Five: Setup Complete** The module is ready to be deployed. Don't execute it!

**Remember where you saved the module and don't run the module on your local computer.** If you execute the module on your local machine then it will record the activity of that PC. You would then need to uninstall SniperSpy through the control panel before deploying.

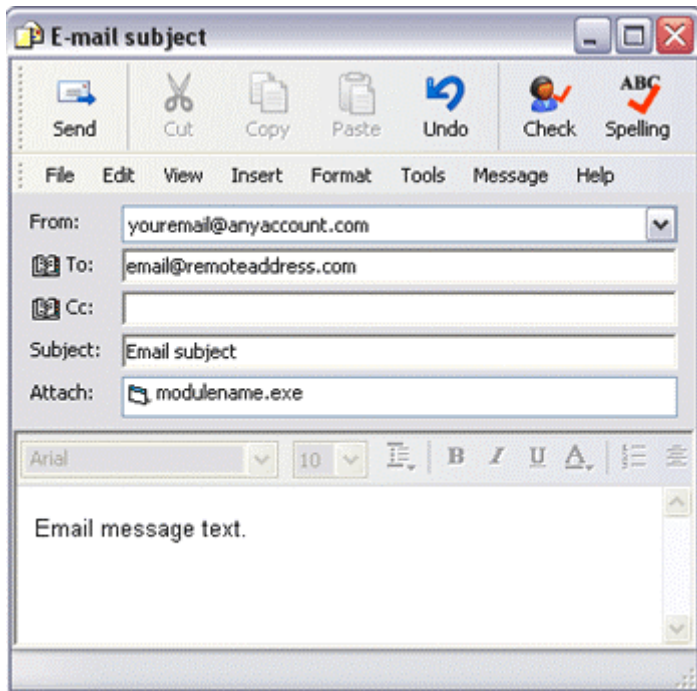
When you are ready to deploy then proceed to the next section for deployment methods.

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## Deploying Your Module

Now that you have created your module you will need to install (deploy) it onto your remote computer. The information in this section will assist you in deploying to your remote PC. For help on installing onto your local PC (rather than remote) then please see this section.

The most common method of deployment is by emailing the attachment to your remote computer. In this example we use the Outlook Express program to send the email.



#### Step One: Create a New Email

Open your email program. Click the create mail button from within the program. Then choose your email From and To addresses. The To: address would be an address on your remote PC.

#### Step Two: Enter Email Contents

Type a subject and regular email text as you see fit. Remember that to stay within our licensing agreement you will not monitor adults using your remote PC without notifying them that they are being monitored.

#### Step Three: Insert Attachment

Click "Attach" and navigate to and select the module file you created. It will be saved in the location you chose when you created your module. The module file can be named whatever you wish.exe

#### Step Four: Click Send

After you have filled in the appropriate files, entered a subject and email contents and have inserted the module attachment, click the Send button to send the email to the remote computer.

#### Step Five: Wait for Installation

After you have sent the email then you will need to wait until the remote user runs the program. After they have executed the module then it will silently install and start uploading results so you can view activity.

#### More on Deployment via Email

Some email clients block .exe attachments. But that's not a problem because you can simply place your exe module inside of a Zip file, Word file or Wordpad document. You would then attach the Zip or Word/Wordpad file containing the module instead of the module itself. The user will then get the attachment and the deployment process can begin. Please note that it is your responsibility to get the user to execute the attachment on your remote PC. We do not honor refunds due to refusal to run the module.

#### Local Deployment (Optional)

If you need to install to your local (current) computer instead of your remote computer, then the process is simple. Simply open My Computer and navigate to the folder in which you saved your module. Double-click the module filename to execute it. Nothing will appear on the screen as the software is installed. The user notification will come up at reboot if you chose that option when creating your module.

### Viewing Activity

After deployment you should wait some time until the remote user reads their email and runs the module. This can be minutes or hours. Once they run the module their activity will start showing in your account within fifteen minutes. You can log into your account anytime to check for results. If no results are showing then the module hasn't been executed yet.

### Logging Into Your Account

When you are ready to login to your account to check, enter your username and password into the fields below and click LOGIN. This login box can also be found on the main and login pages of our site at <http://www.sniperspy.com/>. Be sure to enter your username and password EXACTLY as you did upon account creation. Your username and password are case-sensitive.

**Please Note:** If you experience a slight delay when logging in, then let the page keep loading. Logs are fetched from the server at each login. If your login isn't instant then its because the server is fetching records. If you have an unusually large amount of records you might need to refresh the page to gain access.

### Inside Your Account

Once you are inside your account, your screen should look something like the one below. Inside your account there are three groups of commands on the left side. Each group contains a specific set of commands. These groups are outlined below.



#### Log Viewer

This is where you view all activities with the exception of chats.

#### Recorded Chats

This is where you select which chat program log you want to view.

#### Tools/Utilities

Various log utilities, password change, system info and uninstall.

The menu at the top of the online control panel also contains links to some of the most commonly used commands.

## Log Viewers

Each type of recording is saved into a separate log section for your convenience. All log viewer pages work the same. You can sort results by any column by pressing the sort arrow icon. You can clear all logs within each category by clicking the Clear Logs button. You can also select to show only a specific user's results if there are multiple users on your remote PC.

You can do a **global search** of logs in your account for any keyword you wish. Simply click the Search Logs link in the Tools section of the menu. Then enter your query. Results will be displayed for any matches found in ANY log type!

## Viewing Live Screens

To view the live screen of the remote PC, click the Live Screen Viewer link in the menu. A new window will appear which will attempt the connection. If the PC is online you will see a connection message within two minutes. The image will refresh itself with no interaction needed. When you are ready to stop viewing the screen, close the window.

**Very Important Note:** When you are finished viewing the live screens, be sure to click the "Close" link on the page or simply logout of SniperSpy to tell the remote machine to go out of LIVE mode and begin sending logs again.

## Using the LIVE Control Panel

To use the LIVE Control Panel feature of SniperSpy, click the link at the left menu inside your account. You will then be brought to the connection screen. If your remote PC is online, you will be connected within one minute. Once connected the LIVE Control Panel interface will appear on your screen. There you can click any command in the left menu to be performed on the remote PC. Each time you issue a command it will be sent to your remote PC immediately. Then within 30 seconds your screen will refresh with a status update of the last command sent.

Please be aware that there are two different groups of commands in the left menu. The ADMIN commands are stealth commands. The CONTROL commands are for certain situations only. The CONTROL commands could cause your remote user to become suspicious. Therefore you should use these commands with caution. This includes sending a message, locking the mouse, launching a URL or application, hiding the taskbar and other commands that the user will see the effect.

The LIVE screen viewer is now one of the ADMIN commands. Click the View Desktop link in the menu. When you are ready to stop

viewing the screen, close the window.

**Very Important Note:** Anytime you are finished with the LIVE Control Panel, be sure to click the "LOGOUT" link on the page to tell the remote machine to go out of LIVE mode and begin sending logs again. If you simply close your browser then your account will remain in LIVE mode and will not send logs until you re-login and then log back out.

### **Deleting Logs**

The log files within each logging category can be deleted by clicking the Clear Logs button on a log page. Additionally you can choose to clear ALL logs by clicking the appropriate link in the Tools / Utilities section of the left menu. Only erase logs if you are sure you want them erased. They cannot be recovered.

### **System Information**

SniperSpy saves the latest system information from your remote computer. To access this powerful feature click the Sys-Info button at the top of your online control panel. You will be shown the most recent system statistics and info about the remote PC.

### **Change Password**

Changing your password is very easy and can be done at any time. It will not interfere with the operation of SniperSpy on the remote PC. To change your password, go to your online control panel and click the Change Password link in the Tools section at left. Insert the appropriate fields and click submit. Your password will then be changed.

### **Saving Logs Offline**

Saving logs for offline use is as easy as going to File > Save As and naming the file. You will then be able to access that page at any time in the future by looking at the file using My Computer. The file can also be printed for a hard copy of evidence.

### **Removing SniperSpy**

When you want to remove SniperSpy from your remote PC, login to your online control panel. Then click the Uninstall SniperSpy link in the Tools section. Then click YES to confirm. Your account will then be deactivated for new logs. The software will then remove itself the next time it makes a connection. PLEASE NOTE: If you wish to deploy again you will need to first reactivate your account in your control panel BEFORE you deploy again.